Designing & Delivering Mental Health Services within the NDIS
Preparing for National roll-out
21st & 22nd October 2015, Sydney Boulevard Hotel

Key Speakers

David Meldrum
Executive Director
MENTAL ILLNESS FELLOWSHIP AUSTRALIA

Anthony Stratford
Community Advisor Recovery and Wellbeing
MIND AUSTRALIA

Tina Smith
Senior Policy Advisor
MENTAL HEALTH COORDINATING COUNCIL

Ben Matthews
Transition Manager
MI FELLOWSHIP

Benefits of attending

➢ Insights from trial sites
➢ How to prepare your staff and services for the NDIS launch
➢ Experiences from consumers and carers at NDIS launch site
➢ Ensuring treatment for mental health consumers with an episodic diagnosis

Hear interactive case studies from the trial sites

Register 3 delegates at the ‘standard price’ & bring a 4th delegate FREE!*

“Implementing the NDIS without first getting the fundamental design features right may lock in a set of practices and principles that will not benefit the majority of people with serious psychosocial disability…”
- Frank Quinlan, Every Australian Counts, 2015

Pre & Mid conference workshops

A How to prepare your services & staff to support the planning process

B How to include service users & families in service development

Spaces are limited, book early to avoid missing out!
> see inside for more
Prepare your service provider

In the previous disability support system, people with disability were left skirting on the edge of society, as the Productivity Commission report (2011) stated “current disability support arrangements are inequitable, underfunded, fragmented and inefficient and give people with a disability little choice”.

However, the reforms of the NDIS will empower the consumer, allowing them to choose the best services for themselves.

The NDIS was rolled out in trial sites across Australia catering to people with physical disabilities, however mental health was a late addition, with roll-out across the country in July 2016, how have mental health providers fared in the trial sites? How will people with mental health be catered for?

Attend & learn:

- How service providers can be responsive to the episodic nature of mental health
- Meet consumer and carer needs through a variety of services
- Ensure a smooth transition for your service provision

Who is attending?

Senior representatives from:

- Support services
- Project activities
- Consumer and carer wellbeing
- Community services
- Recovery services
- Clinician services

Sponsorship opportunities

We work closely with corporate partners to create unique and innovative tailored sponsorship packages that best meet your specific marketing, business development and corporate entertainment objectives.

Contact Shay King on 02 9239 5732 and find out how you can make your mark on this industry.
Day 1
Wednesday 21st October, 2015

8:30  Registration, coffee & networking

9:00  Welcome remarks from the Chair

The Eligibility Criteria & Mental Health’s Episodic Nature

9:40  Double challenge for the NDIS – people with intellectual disability & a mental disorder
  • A profile of the people and their needs
  • Key elements of an effective response
  • Accessing the NDIS where you have an ID and a mental disorder
  • Collaboration between the NDIS and mental health, drug and justice services
Jim Simpson
Senior Advocate
NSW Council for Intellectual Disability

10:40  Morning tea & networking

11:10  Support for people with complex needs deemed ineligible for NDIS funding package
  • Challenges to delivery systems and frontline practitioners
Leanne Dowse
Chair in Intellectual Disability Behavioural Support
UNSW Australia

12:30  Networking lunch

1:30  Capacity building & the future of service provision
  • The philosophy and importance of pre-planning
  • Supporting mental health consumers in the pre-planning process
  • Pre-planning issues and barriers for mental health consumers accessing the NDIS
Ben Matthews
Transition Manager
MI Fellowship

2:10  Working with individualised funding
Peter Gianfrancesco
NSW State Manager
Neami National

2:50  Afternoon tea & networking

3:20  Choice: The key to recovery-orientated practice
  • Integrating peer workers with lived experience in recovery programs
  • Implement an holistic recovery approach within system design
Anthony Stratford
Community Advisor Recovery and Wellbeing
Mind Australia

4:00  Recovery & the NDIS – The need for a more holistic & integrated approach
  • An integrated approach to determining access
Paul O’Halloran
Director
Mental Health International Networks for Developing Services

4:40  Closing remarks from the Chair & close of conference

5:00  Mid Conference Workshop B commences:
How to include service users & families in service development
Day 2
Thursday 22nd October, 2015

8:30 Welcome, coffee & networking

9:00 Welcome remarks from the Chair

9:10 Consumer perspective on the NDIS: The good, the bad & the ugly!
- The complexity of process faced by consumers
- A discussion of rights and values as they are playing out with the NDIS.
- How consumer lives are being truly transformed
  Debbie Hamilton
  Systemic Mental Health Advocate
  Hunter Trial Site

Ensuring a Smooth Transition for Service Providers

KEYNOTE
9:50 Planning & funding the NDIS for future improvement
- Engaging and funding target groups
- Identifying and correcting future funding issues
  David Meldrum
  Executive Director
  Mental Illness Fellowship Australia

10:30 Morning tea & networking

11:00 Operational business measures & changes to work within an NDIA framework
- Our trial site experience
- Building staff capacity to work in the new model
  Michelle Massey
  Team Manager Mental Health Services
  Salvation Army
  Barwon Trial Site

2:10 Families & carers of people with a psychosocial disability - working with families within the NDIS
- The importance of working with carers
- Examining the type of support available
- Solutions to improving access and support for carers
  Jane Henty, Executive Officer
  Kristine Havron, Board Member
  Mental Health Carers Arafmi Australia

2:50 Afternoon tea & networking

3:20 The MHCC NSW trial site perspective
- Community managed mental health sector perspective
- Workforce issues for psychosocial disability support service provider organisations
- Reflections on consumer and carer participation in the NDIS
  Tina Smith
  Senior Policy Advisor - Sector Development
  Mental Health Coordinating Council
  Debbie Hamilton
  Systemic Mental Health Advocate
  Hunter Trial Site

4:00 Change Management at the SA Trial Site: Opportunities & Challenges
- Impacts on service delivery relationships
- Interface with health and education
- Implementing a national model into a historical state based context
- Metropolitan versus regional issues
- Operating in NDIS and block grant funded context simultaneously
- Risks and opportunities
  Linda Williams
  General Manager Service Development
  Novita
  South Australia Trial Site

4:40 How to transition your stand-alone service provider to the NDIS
- The practical aspects of making the transition
- Maintaining and improving on your best practice standards
  Helen Lynes
  Project Manager
  Richmond Wellbeing
  Kate Fulton
  WA’s Individualised Services

5:20 Closing remarks from the Chair & close of conference
Workshops
Learn practical tools on transiting your services & staff into the NDIS

How to prepare your services & staff to support the planning process
Pre Conference Workshop A
Tuesday 20th October 2015, 5:00pm – 8:00pm
* Refreshments & dinner will be provided

This workshop aims to give participants the skills and strategies to maximise planning potential for NDIS recipients.

Why attend this workshop?
• To understand the information and skills needed to support staff in understanding the pre-planning process
• To draw upon pre-prepared case study participants to develop both strategies and a draft planning brief to support a formal NDIS plan

What you will take away by attending
• How to translate the concept of living a good life into the practical supports an NDIS recipient will need to maximise their package.
• How prepare your staff for the future

Your workshop leader:
Ben Matthews
Transition Manager
MI Fellowship

Ben is a senior manager with MI Fellowship overseeing the Vista Vocational Rehabilitation program and is responsible for the implementation of the NDIS for MI Fellowship in the ACT.

Ben has a lived experience of mental illness and is held in high regard as an advocate and activist for those who experience mental distress. This is evident by his previous role as the chair of the Mental Health Consumer Network, which is the peak body in the ACT for people who experience the effects and social consequences of mental illness.

In 2013 Ben was engaged to develop and facilitate the Cert IV in Mental Health Peer Work, which was one of the first times this fully accredited qualification had been delivered in Australia.

For a full bio visit www.mentalhealthinndis.com

How to include service users & families in service development
Mid Conference Workshop B
Wednesday 21st October 2015, 5:00pm - 8:00pm
* Refreshments & dinner will be provided

The NDIS is designed to provide customers with greater control and choice, so how can your organisation involve consumers and families in designing and developing support that meets their needs?

Why attend this workshop?
• Designing with the customer voice at the centre of your organisation
• How to include the customer voice to in developing services and supports

What you will take away by attending:
• Understanding what works in involving consumers and families in service development
• Using co-production as the basis for service development and delivery

Your workshop leader:
Sarah Pollock
Senior Advisor, Strategy and Business Development
Mind Australia

Sarah is Senior Advisor, Strategy and Business Development at Mind Australia, one of Australia’s leading community-managed mental health service providers. Sarah’s background is in applied research and development in a range of service delivery organisations, including education, disability and mental health.

Over the last fifteen years, Sarah has developed specific expertise in consumer involvement in service development and delivery through work that she has undertaken in community services and mental health settings.

Most recently, Sarah led the development of Mind’s Recovery College model, a co-produced service that applies education thinking and practice to mental health recovery.

For a full bio visit www.mentalhealthinndis.com

To register, call us on 1300 316 882 or book online www.mentalhealthinndis.com
**Event Prices**

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<td><strong>2 Day Conference</strong></td>
<td>$1599 + GST = $1758.90</td>
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<td><strong>Upgrade your package with our Pre &amp; Mid Conference Workshops</strong></td>
<td>$2199 + GST = $2358.90</td>
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<td><strong>3 Day Conference</strong></td>
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<td><strong>Upgrade your package with our Pre &amp; Mid Conference Workshops</strong></td>
<td>$3397 + GST = $3656.70</td>
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**Calculate your ticket price** $________

**Standard rates for Government & Corporates**

- **2 Day Conference** + 1 Workshop A or B = $2196.50 + GST = $2356.20
- **2 Day Conference** + 2 Workshops = $2739.60 + GST = $2927.50

**Calculate your ticket price** $________

**Upgrade your package with our Pre & Mid Conference Workshops**

- **2 Day Conference** + 1 Workshop A or B = $2196.50 + GST = $2356.20
- **2 Day Conference** + 2 Workshops = $2739.60 + GST = $2927.50

**Calculate your ticket price** $________

**How To Pay**

- Number of delegates: ___________ Total amount $_________

**Card payment options**

- Visa
- Mastercard
- American Express

**Bank Transfers**

- Account Name: Criterion Conferences Pty Ltd
- Branch: Broadway, NSW, Australia
- BSB Code: 032-249
- Address: PO Box 1478 Royal Exchange, NSW 1225
- Ref: 4962

**Please forward me an invoice**

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**Expiry:**

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- Branch: Broadway, NSW, Australia
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- Address: PO Box 1478 Royal Exchange, NSW 1225
- Ref: 4962

**How To Register**

**How To Register**

- Online: www.mentalhealthinndis.com
- Fax: 1300 918 334
- Tel: 1300 316 882
- From outside Aust +61 2 9239 5700
- Email: registration@criterionconferences.com

**Team Discounts**

Register 3 delegates at the ‘standard price’ & bring a 4th delegate FREE

Please note that the standard price will be charged for team discounted registrations, early bird prices are not available for registrations utilising team discounts.

Delegates must be registered at the same time from the same organisation in order to receive the team discount. For larger group bookings call us on 1300 316 882 to find out how you may qualify for greater discounts.

**Venue**

Sydney Boulevard Hotel
90 William Street
Sydney NSW 2011
Ph: 02 9383 7222

**Accommodation**

Please call the Sydney Boulevard Hotel on 02 9383 7222 and quote the code ‘GA00523’ to receive your discounted accommodation rate! Subject to availability.

**Delegate Details**

Please complete: (Please photocopy for additional delegates)

**DELEGATE ONE**

- Delegate Firstname: ___________________________
- Delegate Surname: ___________________________
- Job Title: ___________________________
- Department/Branch: ___________________________
- Company/Organization: ___________________________
- Email: ___________________________
- Telephone: ___________________________ Mobile: ___________________________
- Postal Address: ___________________________
- Signature: ___________________________
- Approving Manager’s Name: ___________________________

**Cancellations**

Should you be unable to attend, a substitute delegate is welcome at no extra charge.

The company regrets that no cancellations will be refunded, course documentation will, however, be sent to the delegate. For an event cancelled by Criterion Conferences registration fees are fully refundable.

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